

Module At-a-Glance

# ITIL Foundation Bridge (Version 5)



### Module Name

ITIL Foundation Bridge (Version 5)



### Module in One Sentence

Designed for ITIL 4 certification holders who want a quick, focused way to understand the key enhancements introduced in ITIL Foundation (Version 5).



### Core Themes

- › Introduction to the key concepts of digital product and service management
- › Evolution of the ITIL framework and readiness for the digital and AI-driven world
- › Focus on the key enhancements from ITIL 4 to ITIL (Version 5)



### Target Job Roles

- › All ITIL 4 certification holders seeking a fast, efficient way to understand what has changed in ITIL Foundation (Version 5)
- › Professionals at all levels and across all types of organizations involved in digital product and service management, including early-career professionals and non-IT roles



### Benefits

- › Establishes a common language for digital product and service management within organizations and across customers, partners, and suppliers
- › Provides a practical understanding of how value is created through products and services
- › Supports a holistic and adaptable approach to digital product and service management
- › Enables application of ITIL guidance to improve performance, collaboration, and outcomes
- › Provides a clear foundation and progression path for continued professional development



### Key Marketing Messages

- › The fastest way for ITIL 4 professionals to stay current with the new ITIL
- › Focused exclusively on what has changed, without repeating existing knowledge
- › Ideal for organizations upgrading skills quickly and consistently



### Content Summary

This module focuses exclusively on the changes and key enhancements introduced in ITIL (Version 5) compared to ITIL 4, enabling candidates to update their knowledge efficiently without revisiting existing material.



### Assessment Summary

- › Multiple-choice exam
- › Closed book
- › Focused on ITIL (Version 5) updates only
- › 30 minutes, 20 questions
- › Pass mark: (65%)



### Learning coverage

- › Content focused only on what is changing from ITIL 4 to ITIL (Version 5)
- › Specific learning categories TBC



### Prerequisites

- Any ITIL 4 certification, excluding:
- › ITIL 4 Specialist: Acquiring and Managing Cloud Services
  - › ITIL 4 Specialist: Sustainability in Digital and IT



### Recommended training duration

1 day



### Have questions?

Contact your PeopleCert Business Development Manager for launch support and partner resources.